



## **EXHIBITION MANUAL**

**2012**

**GOOD HOPE CENTRE**

BUILD UP: 6 and 7 MARCH 2012  
SHOW DAYS: 8 – 10 MARCH 2012  
BREAK DOWN: 11 MARCH

October 2011

Dear Exhibitor

This Exhibitor's Manual contains all the relevant details for the forthcoming **Cape Argus Lifecycle Expo 2012**.

The manual is very comprehensive and you should read it carefully. Please note the build up period, exhibition times, rules and regulations, as well as security details and breakdown times. To assist you at the Expo, a number of items are also available for hire and you should refer to the relevant section for further details.

The manual is designed so that you can read the different sections on your monitor and print out only the Service Forms or other pages that you will need to refer to.

If you need any further information on the Expo please contact Parveen on 021 438 2595.

Note that full payment of stands is due by **Monday 16 January 2012** and stands will only be built once full payment is received. Please remember to fax a copy of your deposit slip to ☎ 021-438 3064 or email it to [info@eddyassarpr.co.za](mailto:info@eddyassarpr.co.za) if you make a direct transfer.

We look forward to a very successful **Cape Argus Lifecycle Expo 2012** and assure you of our total commitment to ensuring that you make the most of your involvement.

Yours sincerely

**Parveen Stokes**  
**EDDY CASSAR PUBLIC RELATIONS & PROMOTIONS**

## Introduction

The Show Management Team welcomes you as an Exhibitor to the **Cape Argus Lifecycle Expo 2012**.

This Manual is intended:

- ❖ To furnish you with information regarding the Exhibition and your participation therein and provide answers to most questions
- ❖ To provide guidelines and to act as a useful checklist
- ❖ To facilitate and simplify your arrangements in co-ordinating a successful exhibition

All exhibitors are earnestly requested, in their own interest, to read this manual and to carefully peruse all material contained herein and to respond timeously before the relevant deadlines indicated.

It is the intention of the organisers to apply the rules and regulations in a manner that will be of benefit to all exhibitors and they look forward to having the exhibitor's co-operation in this matter.

The manual is not intended to replace our personal service. Please contact us should you have any questions or require special assistance. See details regarding the Organizing Team below.

We look forward to a successful **Cape Argus Lifecycle Expo 2012** and trust we will all benefit from this venture and business opportunity.

We wish you well in your planning and a very successful show.

The Organising Team at:

## **THE CAPE ARGUS LIFECYCLE EXPO**

### **EDDY CASSAR PUBLIC RELATIONS**

Exhibition Management, Sales & Promotion

Contact: Eddy Cassar or Parveen Stokes

Tel: 021 - 438 2595/6

Fax: 021 – 438 3064

email: [info@eddycassarpr.co.za](mailto:info@eddycassarpr.co.za)

[www.eddycassarpr.co.za](http://www.eddycassarpr.co.za) / [www.cycletourexpo.co.za](http://www.cycletourexpo.co.za)

### **OASYS EXHIBITIONS**

Design, Construction & Ordering of Services

Contact: Natasha Oliver

Tel: 021 – 526 3200

Fax: 021 – 552 1841

email: [natasha@oasysexpo.com](mailto:natasha@oasysexpo.com)

[www.oasysexhibitions.co.za](http://www.oasysexhibitions.co.za)

## **2012 SHOW TIMETABLE**

Please note that no children will be allowed on site during build-up and breakdown for safety reasons.

### **BUILD-UP**

Monday	5 March		Shell Scheme Construction
<b>Tuesday</b>	<b>6 March</b>	<b>10h00 – 18h00</b>	<b>Exhibitors Build-up</b>
<b>Wednesday</b>	<b>7 March</b>	<b>08h00 – 18h00</b>	<b>Exhibitors Build-up</b>

**All stand fitting and exhibits are to be completed by 07h30 on Thursday 8 March 2012 to enable final clearing and cleaning of the hall to take place**

Exhibitors who wish to move into the hall before Tuesday are requested to call the Organisers to make the necessary arrangements.

**NB - PLEASE NOTE:** Exhibitors who have heavy equipment or any other unusual exhibits or requirements that have to be moved are to liaise with the Organisers regarding this since equipment needs to be in place before the carpeting goes down and the shell scheme gets erected over the weekend.

### **EXPO DAYS**

		<b>OPEN HOURS</b>	<b>EXHIBITOR ACCESS</b>
Thursday	08 March	09h30 – 19h00	07h00 – 20h00
Friday	09 March	09h00 – 19h00	07h00 – 20h00
Saturday	10 March	09h00 – 16h00	07h00 – 20h00

Early Exhibitor access will allow for preparing/restocking your stand before the show opens – no deliveries to stands will be allowed once the exhibition opens each day.

**Exhibitors are required to be on their stands at least 15 minutes before the Expo opens in the morning.**

### **BREAKDOWN**

Saturday	10 March	16h15 – 21h00	Exhibitors (Full Breakdown).
Sunday	11 March		Shell scheme (Full Breakdown)

No exhibits or stand fittings are to be removed or dismantled before **16h00 on Saturday 10 March 2012**. (Please allow visitors to leave the hall before commencing breakdown)

**BREAKDOWN (continued)**

All final collections and removals by Exhibitors to be cleared by 21H00 on Saturday evening

**HEAVY ITEMS**

Heavy items will have to be removed last once shell scheme and carpeting has been pulled up to allow access to stands.

**REMOVAL OF GOODS**

Exhibitors, their agents or contractors are responsible for the complete removal of all exhibits, goods and materials used by them, together with all refuse which must be taken to the refuse skip.

Any items not removed by this time **(21h00)** will be considered scrap and disposed of by the Organisers and charges levied accordingly to the Exhibitor concerned.

**HIRED ITEMS**

Exhibitors are reminded that all items on hire remain their responsibility until goods have been returned to the relevant companies.

The Organisers will take no responsibility in accepting goods on behalf of the Exhibitors or of ensuring their safe return.

**SECURITY**

It is essential to remove all portable and valuable goods immediately.

**Please have someone on your stand from the beginning of build-up until all your possessions have been removed**

It is stressed that neither the Organisers nor the security company appointed to the exhibition can be held responsible for any loss or damage to Exhibitor's property.

**SECURITY PROVIDED BY THE ORGANISERS WILL CEASE AT 21h00  
ON SATURDAY 10 MARCH 2012**

## **GENERAL NOTES AND INFORMATION**

### **VENUE ADDRESS**

Good Hope Centre, Sir Lowry Road, Cape Town

### **PAYMENT FOR STANDS**

Payment for stands is required in advance of the Exhibition. Please ensure timeous payment, as Exhibitors will NOT be allowed onto their stand unless full payment for stand/s has been received.

Cancellation received up to two months prior to the show - 50% of the total cost will be due. Two months or less before the show - the full amount will be due. No exhibitor is entitled to sub-let any portion of the space leased, or cede or assign any of its rights in terms of this agreement, without the express written consent of the Organisers.

**The deadline for full payment is 16 January 2012.**

### **PAYMENT DETAILS**

Herewith bank account details for stand payments:

Name of Account:	Cycle Tour Expo	Account No:	405 422 6052
Bank:	Absa Bank, Sea Point	Branch Code:	630 309

### **PAYMENT FOR SERVICES**

Payment for additional services is required in advance of the Exhibition. Please ensure that payment is made to the correct Service Company and that payment is made directly to the contractor concerned. Please see details on the Reply Forms. Contractors are not obliged to fulfill their orders unless payment has been received

### **EXHIBITION OFFICE**

The Organisers will relocate to a temporary office at the venue during the show period including Build-up and this will serve as the central point for enquiries.

The organising staff will be happy to assist you with any queries or problems you may have.

Please note that the telephone in the office is for the Organisers use only. Should Exhibitors wish to be contacted during the exhibition, they must arrange for their own telephones or cellular phones.

**KINDLY NOTE THAT THE OFFICE AT THE GOOD HOPE CENTRE WILL HAVE ITS OWN OFFICE HOURS AND WILL NOT BE AVAILABLE AT ALL TIMES. PLEASE ADHERE TO THE TIMES THAT WILL BE SENT TO YOU VIA EMAIL.**

## **EXHIBITION TIMES**

Please refer to the Show Timetable.

## **EXHIBITOR BADGES**

Exhibitor passes will allow exhibiting companies and their staff access to the exhibition during the official Expo times. Exhibitor badges should also be worn during build-up and breakdown and in the Exhibitor Parking Area. **The issuing of badges is strictly controlled and on the first and second day of build-up Exhibitors should collect their badges at the Organisers office.**

**Each Exhibitor will be issued with 2 badges per stand. Additional badges can be purchased @ R20 incl. VAT each - please see contract.**

**Badges on sale on the 6<sup>th</sup> and 7<sup>th</sup> March between 12h00 – 15h00 only**

## **CASUAL STAFF**

Please arrange your staff requirements timeously and do not use people off the street. All casual staff must be in possession of an Exhibitor Badge to gain access to the venue. Casual staff should be briefed prior to the Expo as to the location of the entrance/exit for Exhibitors. See Reply Forms for Casual Staff Options.

## **VISITOR ADMISSION**

Cyclists registering for the Cycle Tour will be allowed one free admission into the venue upon presentation of their papers.

An entrance fee will be charged for each visitor. The entrance fee is payable on each day of entry General Public Admission Fee:

**Adults, Senior Citizen, Scholar or Students: R30 per person**  
**Children under 12 years: FREE**

## **SAFETY PRECAUTIONS & EMERGENCY PROCEDURES**

Each Exhibitor should ensure that there are no potential fire or safety hazards on his stand. All appliances, water, lights and equipment should be switched off before leaving your stand at the close of exhibition each day.

Please be aware of the emergency procedures applicable to the venue - familiarise yourself with the emergency exits and fire fighting equipment and where security is stationed.

Check your stand for unidentifiable packages, cases or bags that have been deposited. If suspicions arise, do not touch but notify the Organisers or security.

In the case of an emergency, all Exhibitors must comply with procedures and instructions given by the Organisers, the official security company or the relevant emergency personnel.

## **SECURITY**

The official security contractors appointed to the exhibition will be the only security company allowed in the exhibition hall/area. The Organisers will provide general overall 24-hour security from the beginning of build-up until the end of breakdown.

Exhibitors will be responsible for the security of their own stand during build-up, the exhibition open times and the breakdown periods.

In their own interest, Exhibitors should arrange for representatives of their companies to be on the stands during build-up/breakdown or whenever the Exhibition Hall is open (see Exhibitor Access) and until move-out is completed.

### **During build-up and breakdown**

With the large numbers of people involved during these periods your stands should be attended to at all times to protect your possessions.

### **Overnight Security**

Halls will be kept locked and entrance prohibited to all, including Exhibitors, each day from close of exhibition until Exhibitor Access the following day.

It must be stressed that Show Management and security contractors, whilst taking every reasonable precaution, expressly decline any responsibility or liability for any loss or damage that may befall the property of an Exhibitor for any cause whatsoever. Please be vigilant and do not leave your stand unattended.

Companies wishing to arrange additional security for their specific stands are asked to contact the official Security Contractor for a quote. At least 48 hours advanced notice is required.

## **INSURANCE**

### **Property damage/loss and personal injury**

Exhibitors are responsible for the safety of their own staff, property, their stand and its contents and are therefore advised to take precautions where necessary and to insure their goods accordingly and to negotiate the necessary extensions to their existing policies.

It is strongly recommended that each Exhibitor insures himself against the kind of risks which he may incur in connection with the exhibition for the full period of the exhibition, including the build-up and breakdown periods, against all or any loss and/or damage which he may suffer or liability which he may incur with regard to exhibit and display materials, furniture and equipment, and personal effects of the staff. Remember also goods in transit.

While every effort will be made by the Organisers to ensure the safety of Exhibitors' property, they will not be held responsible for any damage to or theft of Exhibitors' property.

### **Public liability**

The Organisers require each Exhibitor to hold insurance cover for Public Liability Indemnity and may ask for evidence that this is in place.

### **Indemnity**

It is a condition of exhibiting that the Organisers at no stage and for whatever reason accept liability for any loss or damage or injury that may be sustained.

### **PARKING AREAS / TRAFFIC CONTROL**

Exhibitor parking will be available towards the right of the Good Hope Centre. Kindly note that we **WILL NOT** be issuing any parking accreditations for 2012 – the area will be available to all exhibitors.

An additional secured parking area will be provided at the back of the venue (New Market Street entrance) for **containers and large trucks ONLY**. Please contact the Organisers prior to the Exhibition to reserve parking in this area.

**The access ramp can only be utilised for off-loading and no parking will be allowed on this ramp.** All Exhibitors are to adhere to the control of the ramp by the Official Security Contractor and consideration should be given to other Exhibitors by ensuring that off-loading is done speedily and that vehicles are not left unattended on the ramp.

The Organisers reserve the right to control the traffic and to remove illegally parked vehicles, or vehicles obstructing access areas, causing congestion or are intrusive, or parked in such a way that they impede activities relating to the show, or services provided, or deemed to be dangerous to the general public. Accessibility, traffic flow and the aesthetic appeal of areas will be maintained at all times.

### **PUBLIC ADDRESS SYSTEM**

The official Public Address System may be used to pass messages to Exhibitors and Contractors only during build-up and breakdown. During the exhibition open period, the use for private messages will not be allowed.

Should you wish the announcer to advertise your product please write details on the relevant form which is available in the Organisers Office. Announcements will be made during regular times during the day and it is not necessary to complete a form each day unless your message has changed and then it should be advised to cancel the previous message.

**BANKING FACILITIES**

Exhibitors are reminded to make timeous arrangements regarding sufficient change and floats and transit of cash if necessary. An auto-bank will be available outside the Good Hope Centre for withdrawals only.

**LIQUOR LICENCE**

A liquor licence will be obtained for the venue for the duration of the exhibition; therefore it is not necessary for individual licenses to be purchased by exhibitors.

Sale of alcohol may only take place by the bottle or case, for consumption outside the show - sale by the glass is forbidden except by the official caterer/bar in the designated restaurant and refreshment areas.

It is illegal to serve samples or sell liquor to persons under the age of 18 years. Any violations of the above will result in the immediate termination of license facilities for the whole event.

**FIREARMS**

Firearms are not permitted to be displayed on Exhibitors or personnel employed by Exhibitors at the exhibition venue.

**FIRST AID**

A small first aid kit will be held at the Organisers Office and a First Aid Post will be situated within the Exhibition area. The Organisers will arrange for serious emergencies to be taken to hospital. They will not, however, be liable for any costs incurred.

**TELEPHONES**

There are public telephones at the venue, however for the hire of Telkom telephones please refer to the relevant Reply Forms in the Service Forms.

**CATERING FACILITIES / REFRESHMENTS**

The Caterers appointed will offer restaurant, fast food, refreshment and bar facilities.

## YOUR STAND & STAND SERVICES

### **COMPLIANCE WITH REGULATIONS & TRADING LICENCES**

In planning the design and construction of your stand as well as with regard to what you wish to exhibit, promote or sell on your stand, please ensure that you notify and comply in all respects with the terms and conditions of exhibiting as well as regulations from the following departments and others if it should deem necessary:

- ❖ Venue regulations and constraints
- ❖ Municipal regulations
- ❖ Medical Officer of Health (M.O.H)
- ❖ Fire Regulations
- ❖ Health regulations (concerning preparation and serving of food)

### **ACTIVITIES ON STANDS**

Exhibitors are reminded that their activities, unless otherwise agreed to by the Organisers, must remain within the confines of their stands. NO ambush marketing will be tolerated.

### **DISTRIBUTION OF MATERIAL OR LITERATURE**

Exhibitors are only allowed to display or hand out literature from within the boundary of their stand and no Exhibition staff will be permitted to walk around the Exhibition halls or on the perimeter of the venue distributing pamphlets or literature.

### **BANNERS**

Banners may only be erected within the confines of a stand and no additional banners may be erected in and around the venue.

***Please note that banners will no longer be permitted on the black draping – this area belongs to sponsors.***

### **SALE OF MERCHANDISE**

For security purposes Exhibitors should provide an official receipt for goods purchased at their stands. If a receipt cannot be issued a small coloured sticker may be placed upon the item to prove purchase.

The colour of the stickers will change for each day of the Exhibition and these must be collected at the Organisers Office each morning. Unused stickers from the previous day must be returned to the Organisers Office.

### **PRIVATE PA & SOUND SYSTEMS**

The use of private PA systems is **NOT allowed** without the permission of the Organisers. Radio lapel mike systems are allowed as long as they do not offend adjacent stand holders or impede traffic flow. The Organisers must be notified of your intention to use such a system and permission given in writing.

**NOISE LEVELS**

Exhibitors must contact the Organisers if they are planning to play music, make use of pre-recorded or live performances. Volume should be kept to a level that does not cause disturbance to other Exhibitors or other events scheduled at the Show. In case of dispute, the decision of the Organisers is final.

**LIQUOR CONSUMPTION ON STANDS**

While it is permissible to consume liquor on your stand during the show, it is strongly recommended that this be kept under strict control, in your own interest and that of the Exhibition. The Organisers will not tolerate unruly or loud misconduct.

**HIRED ITEMS**

Exhibitors are reminded that all items on hire remain their responsibility until equipment has been collected or returned to the relevant companies. The Organisers accept no responsibility in accepting goods on behalf of an Exhibitor, neither of ensuring their safe return.

**DELIVERY OF GOODS AND EXHIBITS**

Exhibitors should arrange for a representative to be on their stand during the build-up period to receive goods and deliveries.

**The Organisers will not take delivery of any goods whatsoever on behalf of an Exhibitor**, nor will the Organisers accept any responsibility whatsoever, for the safety and well being of any such items unloaded and/or delivered to the site in the absence of any Exhibitor, his agent or contractor or for any goods lost or damaged whether such loss or damage occurs before or after receipt of these goods on the Exhibition premises.

Exhibitors will be responsible for any damage to any part of the building; vehicles, stands or exhibits caused by the transportation of their equipment outside and inside the venue and any such damage must be reported immediately to the Organisers Office

**DELIVERIES DURING BUILD-UP AND BREAKDOWN**

There will be strict security control at points of entry at the venue. Kindly wear your Exhibitor Badge to avoid frustration. Movement of vehicles will also be controlled. Once unloading/loading has taken place, vehicles are to be removed from this area to allow other Exhibitors access.

**DELIVERIES DURING THE EXPO**

Deliveries should be complete half an hour before the Exhibition opens each day. Access will only be allowed by way of an Exhibitor Badge. Empty packing cases may not be stored on Exhibitor's stand but must be removed from the Exhibition venue and returned, if required after the close of the Exhibition.

**CLEANING AND WASTE REMOVAL**

It is the Exhibitor's responsibility to maintain their stand in a clean condition at all times. The Organisers will only be responsible for general cleaning of the venue and aisles and not individual stands. Bins will be placed in the halls for paper and general waste.

Cleaning of the Exhibition halls will be done between closing time in the evening and opening time the following morning. To avoid confusion only rubbish left in the aisles will be removed. Should you have any special requirements or anticipate a consistently heavy production of rubbish please contact the Organisers. **All Exhibitors who require cleaning on their stand can contact Feroz ZF Cleaning on 083 462 6637.**

### **INDIVIDUAL STAND CLEANING**

Should you require personal cleaning of your stand please contact the Organisers to arrange a quotation from the Official Expo Cleaners for this service.

### **FIRE & SAFETY REGULATIONS**

There are strict regulations governing the materials that may be used in the construction of stands and in the demonstration of products.

It shall be the responsibility of each Exhibitor to observe all current fire regulations, which are applicable to their circumstances.

The local Authority has the right to remove any offending fittings or materials and ultimately close down a stand should you contravene any regulations or it is deemed that your stand may cause a fire hazard.

Regular inspections will be carried out by a member of the Fire Prevention Branch to ensure that the fire requirements have been met.

**Queries can be directed to the Divisional Officer Fire Prevention –  
Mike Brand on: Tel: +27 (0) 462 6036/7  
Fax: +27 (0) 465 9567 Cell: 084 656 0624**

No flammable/highly combustible materials constituting a fire hazard, such as hessian, straw, polystyrene, paper, polyurethane's etc may be used in the construction of stands or in the display therein.

It may be necessary to 'fire proof' your stand. Where necessary a certificate of fireproofing must be presented on demand by an inspecting officer of the Fire Department.

Written permission is required for the following at least 14 days before commencement of the Exhibition:

- ❖ Permission to use flammable materials e.g. straw
- ❖ Solid ceilings, double volume or double storage stands
- ❖ Stands other than the Organisers shell scheme. - in the case of custom built stands, Exhibitors must submit detailed plans to the Fire Prevention Branch at least 21 days before the opening of the Exhibition or definitely before construction begins.

The following items are not allowed:

- ❖ Storage or use of hazardous substances, flammable liquids or gasses
- ❖ Open fires or demonstrations using naked flame, gas or fires welding operations

### **FIRE FIGHTING EQUIPMENT**

Exhibitors should familiarise themselves with the location and use of all available fire equipment in the vicinity of their stands. No person shall remove, obstruct or damage any of the provided fire equipment.

The Fire Department may, depending on the circumstances of each case, require an Exhibitor to provide additional fire extinguishers if deemed necessary by the inspecting officer. It is an offence to use fire hoses to supply water to Exhibition stands etc.

### **EMERGENCY ESCAPE ROUTES**

No emergency escape routes and exits are to be obstructed prior to and during the Exhibition. No structure or display shall be so placed or constructed as to impede the ordinary movement of people. Nor shall the existing facilities and signs be so obstructed. No surface irregularities at floor level shall be placed in any exit route.

### **REPLY & SERVICE APPLICATION FORMS**

The deadline for service forms: **20 January 2012.**

The supply and installation of services and equipment needs to be carefully planned and co-ordinated. For this reason the Organisers need to receive completed Service Forms and payment (where necessary) timeously.

Please note that some forms have a mandatory return and the Organisers would appreciate the co-operation of the Exhibitors in this respect. Please read carefully and be aware of the Terms and Conditions of Hire before completing the relevant service forms required. Also refer to the Service Contractors and Providers listed for your convenience.

The Organisers accept no responsibility for any failure/omission due to the late receipt of applicable documents.

**Please be aware that no order will be processed without payment and the execution of late orders cannot be guaranteed. Services ordered after the deadline date will carry a 25% surcharge and a 50% surcharge if ordered during the Exhibition.**

The onus is on the Exhibitor to advise the Organisers/suppliers of any discrepancies regarding services ordered and not supplied. Failure to comply with this request within 24 hours after the official opening will result in the Organisers/suppliers not holding themselves responsible or liable for any of the said discrepancies.

**YOUR STAND**

Stand space is sold in a standard Stand Package Format:

The basic Stand Package includes:

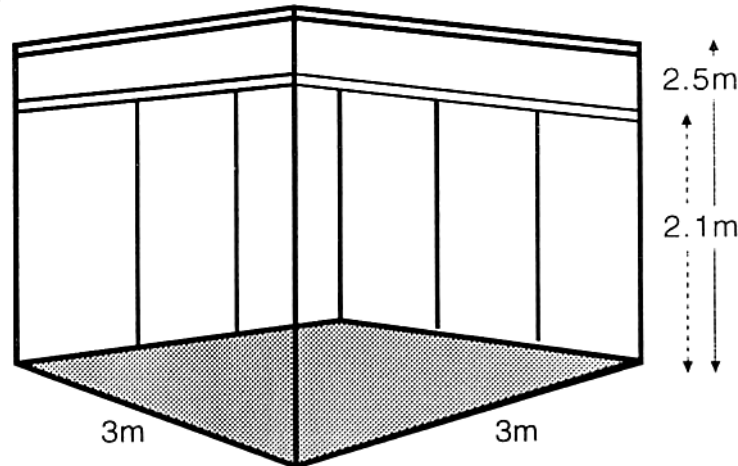
Shell scheme (3x3m<sup>2</sup> or 3x2m<sup>2</sup> or 3x1m<sup>2</sup>)

Fascia

1 x 15-amp 220-volt plug point

2 x 150W low voltage spotlights

Charcoal carpeting



**SHELL SCHEME (Stand Shell & Fascia)**

**STAND SHELL**

The official shell scheme contractor is **Oasys Exhibitions** and all shell schemes supplied are on hire and remain the property of Oasys Exhibitions.

A shell scheme consists of the temporary walling panels and fascias. Stands have corner and mid-support posts. Fascia posts are provided at intervals not exceeding 4m apart.

Large stands may require additional interior posts. Panels consist of white polypanel panels measuring 2.5 high and 1m wide. Panels are slotted into an aluminum framework with a 400mm white correx fascia.

Display area: approximately 100mm less than stated measurements all around. Please note that polypanels may NOT be painted.

IMPORTANT: Kindly refer to the diagram of a typical stand shell shown on previous page, and also to its usage, terms & conditions of hire.

**FASCIA & FASCIA LETTERING**

Fascia signage is included in the Stand Package. Your stand number will be indicated.

**Completion of the relevant Signage Reply Form is mandatory to order fascia signage.**

Any changes made once fascia lettering has been applied to the fascia board will carry a cost to be borne by the Exhibitor.

**CARPETS**

Unless otherwise specified or requested, carpeting on the stands will be a grey carpet tile with charcoal and blue in the aisles.

Carpets are on hire only and must be left on stands after the Exhibition has ended. Cut, damaged or missing tiles will be charged to the Exhibitor at R80 excl. VAT per carpet tile.

**ELECTRICAL SUPPLY & INSTALLATIONS**

Oasys Exhibitions have been appointed the official Electrical Contractors to the Exhibition and are the only contractors permitted to carry out electrical work and installations at the Exhibition.

**Completion of the first section of the Electrical Reply Form is mandatory.**

Refer to your contract to ascertain what fittings are included on your stand. Extras will be for your own account.

Please note the following:

- ❖ You should not exceed the wattage draw-off from the power points you have ordered i.e. 500w per plug
- ❖ The use of ripcord for wiring on stands is not permitted
- ❖ All appliances for heating purposes, including kettles, cookers and heaters, must be thermostatically controlled
- ❖ All appliances should be tested by a qualified and competent person before connection to the power supply
- ❖ Socket outlet multi-way adaptors are NOT permitted. Only one double adaptor per power plug point supplied is allowed and this also depends on equipment used.
- ❖ A charge will be levied for the movement of incorrectly placed electrical fittings.
- ❖ Where electrical and light fittings are pre set-up or installed in pre-fabricated displays before their delivery to the Exhibition, such fittings must be installed by qualified electrical contractors. The connection of such displays to the power sources at the Exhibition must, however, be undertaken by the appointed electrical contractor, for which a connection fee will be charged. The cost of any modifications required to comply with electrical regulations will be charged to the Exhibitor by the Electrical Contractor.

**STAND BUILDING**

Please ensure the design of your stand befits not only your own company's standards, but also those of the Exhibition.

The Organisers reserve the right to disallow Stand Plans and Designs should they be deemed to be inappropriate. Designs must be of an acceptable standard as deemed by the Organisers.

### **DESIGN PARAMETERS**

- ❖ If there is any damage to venue property, the Exhibitors concerned will be held liable to make good or replace/repair any damage caused to the venue.
- ❖ No holes may be drilled in the hall floors
- ❖ Floors or permanent walls may not be painted or defaced
- ❖ Stand should be pre-fabricated and merely assembled on site at the Exhibition
- ❖ STAND CEILINGS: Where an Exhibitor is constructing a fabric ceiling, such material (and any other used in construction) must comply with Fire Regulations and be of non-flammable material.
- ❖ The overall height of stand fitting (including graphics and cladding of columns) must not exceed 2.5m in height from the floor without prior written approval from The Organisers. The design may not impede or deter from surrounding stands.

The following applies specifically to Space only stands:

- ❖ You must supply a copy of your proposed dimensional stand drawing design for approval by **Friday 20 January 2012.**
- ❖ The Organisers may have to obtain approval from local authorities where necessary. Failure to do so will result either in a delay while permission to build is being given at the show or proposed plans being condemned and refused building permission
- ❖ Space only stands must provide their own backing wall. It must be understood that the shell scheme backing onto this stand does not form part of the stand.
- ❖ All electrical installations must be checked by the official Electrical Contractor and they must make the final connection to the mains.
- ❖ Your company name and stand number should be displayed.
- ❖ Existing building structural columns, where sited on stands, must be clad on all faces.

### **BALLOONS**

The Organisers will not accept any responsibility for costs arising from the use of gas filled balloons becoming trapped in the roof structure or ventilation system of the halls. Such costs will be carried by the Exhibitor concerned.

### **FLOORS & FLOORLOADINGS**

Exhibitors building larger stands or bringing in heavy equipment should take note that there are various ducts in the floor. No damage may be made to the floor. Please contact the Organisers with any queries.

### **FLUES**

Any exhibit or process that generates noxious or toxic fumes, exhaust or smoke, must be so positioned as to have an effective exhaust system to the outside and be situated adjacent to an external wall of the Hall. Any Exhibitor who intends to operate equipment, which may come within this category, is requested to communicate with The Organisers as soon as possible. Flues, ducting etc. can be arranged if necessary with costs being borne to the Exhibitor.

**LIQUID PETROLEUM GAS**

No flammable liquid or LPG shall be used within the venue. Please note that the use of LPG for the purpose of cooking food is not permissible.

**DESIGN CONSIDERATIONS**

- ❖ In the interests of the Exhibition as a whole it may be necessary to remove or alter something in a stand if the Organisers feel this action must be taken in the interest of the Exhibition and this will be at the expense of the concerned offending Exhibitor.
- ❖ Any advertising material, decorations, flags etc may be removed or altered at the sole discretion of the Organisers, if it deems same to be in any way objectionable.
- ❖ Any item of display, stand dressing, tables and chairs etc may not project over the frontage of the stand space or be allowed to encroach into aisles/gangways.
- ❖ The Organisers reserve the right to disconnect the electrical supply to any installation or illumination that, in their opinion, is dangerous or likely to cause annoyance to visitors or other Exhibitors.
- ❖ If any presentations/demonstration causes obstruction to any aisles/gangway and/or any nuisance to any other Exhibitor or visitors, the Organisers reserve the right to terminate the presentation/demonstration or restrict the frequency.
- ❖ All lighting should be designed and installed to avoid nuisance and discomfort to neighbouring stands and to visitors.
- ❖ Flashing lights or signs are not permitted, but sequence displays may be used, subject to prior written approval by the Organisers.
- ❖ No light fitting or other electrical appliance or item may be suspended from the roof of the Main Hall.
- ❖ Should you have any queries regarding stands or stand design, kindly contact the Organisers who will be happy to be of assistance.

**OTHER SERVICES**

There are various services offered to Exhibitors. Kindly refer to the Reply Forms. Most forms are self-explanatory and require no further mention.

**PLUMBING (WATER & WASTE)**

A limited number of water and drainage points are available. The venue has constraints for this service. For any plumbing requirements the service provider will need a written order received by no later than the deadline date for Reply Forms.

Final costs will be subject to the number of users and will be finalised for payment before or during Build-up and payment will be on presentation of invoice.

Exhibitors intending to prepare or give out food or beverages should be aware of the requirements under the various Health Department regulations. There should be adequate washing and washing-up facilities.

**OVERNIGHT CANVASS STAND SECURITY CLOSURES**

1 screen	1m x 2m	R300	excluding VAT.
1 screen	2m x 2m	R400	excluding VAT.
1 screen	3m x 2m	R450	excluding VAT.

**Plus R500 refundable deposit per screen – return screens and locks to the Exhibitors office on the Saturday for your refund.**

This is a canvas screen that closes your stand area out of show hours. The screen clips on to the opening of the stand and takes minutes to set up and take down. This screen only fits onto the shell scheme provided by the exhibition builders.

*Please DO NOT tie any cable ties to the poles as we will need to remove the lugs during the last day during the show.*

## TIMETABLE – 2012

### **Build-Up**

Tuesday	6 March	10h00 – 18h00	Exhibitors
Wednesday	7 March	08h00 – 18h00	Exhibitors

### **Show's Opening Hours**

Thursday	08 March	09h30 - 19h00	Visitors
Friday	09 March	09h00 – 19h00	Visitors
Saturday	10 March	09h00 - 16h00	Visitors

### **Breakdown**

Saturday	10 March	16h15 – 21h00	Exhibitors
Sunday	11 March	08h30 - 15h00	Oasys only